(c) if not, whether Government are contemplating to study the problems faced by the industry due to cyber crimes?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEELAHMAD): (a) Cyber Crimes are adequately covered in the Information Technology Act, 2000. Over a period, new forms of computer crimes like video voyeurism, identity theft, phishing have emerged. It is proposed to amend the Information Technology Act to provide legal framework to prevent such crimes.

(b) Section 66,67,70 and 72 are proposed to be amended to provide for new types of emerging crimes.

(c) Does not arise.

Regulation of private courier services

†2106. SHRI LAXMINARAYAN SHARMA; Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether it is a fact that private courier services are working under different names to provide postal service parallel to the Department of Posts;

(b) the benefit that the Department of Posts and public are getting as a result thereof; and

(c) whether Government would formulate any rules to regulate the courier service?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEELAHMAD): (a) Yes, Sir.

(b) Department of Posts is not getting any benefit on account of private courier services. As far as benefit of these services to the public is concerned, no survey in this regard has been conducted.

(c) The existing provisions of the Indian Post Office Act, 1898 do not provide for regulating the services of private couriers. In order to regulate

†Original notice of the question was received in Hindi.

the services of the private couriers, necessary amendment to the Indian Post Office Act, 1898 is required.

Surrender of MTNL phones by subscribers

2107. SHRI S.M. LALJAN BASHA: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether it is a fact that a large number of MTNL landline phone subscribes have returned their phones to MTNL in the year 2004-05 and 2005-06;

(b) the number of such phones returned to MTNL in the last two years in Delhi and Mumbai respectively;

(c) the reasons for the poor service of MTNL;

(d) how does MTNL propose to improve its various services; and

(e) the steps taken in this regard?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEELAHMAD): (a) and (b) Yes, Sir. The details of landline phones surrendered in MTNL in the year 2004-05 and 2005-06 are as under:

Year	Number of phones surrendered	
	Delhi	Mumbai
2004-05	1,28,795	1,63,643
2005-06 (up to 31.01.06)	1,02.580	1,12,899

Some of the reasons for surrender of landline phones are as given below:

(i) There is general trend towards surrender of phones as options are now available with the customers to switch over from one operator to another operator.

(ii) Landline phone users are switching over to mobile phone as it is more convenient and provides roaming facility.